

**Official Rules of Northland Communications Corporation's
"2018 Subscriber Service Survey Sweepstakes"**

**NO PURCHASE NECESSARY. A PURCHASE OR PAYMENT OF ANY KIND WILL NOT
INCREASE YOUR CHANCES OF WINNING.**

1. **Entry Period and Sweepstakes.** Northland Communications Corporation's ("Northland") "2018 Subscriber Service Survey Sweepstakes" (the "Sweepstakes") entry period starts on October 10, 2018 and ends at 11:59 PM (PST), November 9, 2018 (the "Entry Period"). The prize will be awarded on November 12, 2018. The deadline for entering is 11:59 PM (PST), November 9, 2018. By entering, entrants agree to these Official Rules. Any entry not received by Northland during the Entry Period shall be deemed ineligible.
2. **Eligibility.** The Sweepstakes are open to all current Northland subscribers over the age of 18 with accounts in good standing. Persons receiving Northland's residential services via a trade account or a bulk account are ineligible. Former customers of Northland are not eligible. Employees of Northland and its parent companies, subsidiaries, affiliates, managed companies, advertising and promotional agencies and their immediate families (spouses, parents, children and siblings and their respective spouses) and household members of each are also ineligible.
3. **How to Enter.** Entrants will be automatically entered into the Sweepstake by clicking on the link in the email from Northland and completing the 2018 customer survey. All entrants must provide a valid email address to Northland to be eligible for prize notification.

Participation in the Sweepstakes constitutes entrant's full and unconditional agreement to these Official Rules and Sponsor's and Administrator's decisions, which are final and binding in all matters related to the Sweepstakes. Winning a prize is contingent upon fulfilling all requirements set forth herein.

4. **Release and Hold Harmless.** Each entrant releases, discharges, and agrees to indemnify and hold harmless Northland, its parent company, affiliates, subsidiaries, managed companies, advertising and promotion agencies, and all of their respective employees, directors, officers, shareholders and agents (the "Released Parties") from any and all losses, liability, illness, injury, claim or cause of action, including, but not limited to, personal injury, death, or damage to or loss of property, arising out of participation in the promotion or receipt, possession, use or misuse of any Prize.
5. **Odds of Winning.** Odds of winning are dependent upon the total number of eligible entries.
6. **Selection.** One (1) winner will be selected by Northland at random from the eligible entries (the "Winner"). The selection shall occur at Northland's corporate office at 101 Stewart Street, Suite 700, Seattle, Washington, on November 12, 2018 (the "Selection"). The Selection will be conducted by Northland, whose respective decisions on all matters pertaining to the Sweepstakes are final and binding. All prizes will be awarded.
7. **Prize.** The Prize shall consist of: four (4) cup holders, four (4) towel clips, two (2) beach balls, one (1) Bluetooth speaker/flowerpot, one (1) sweatshirt – size large, one (1) t-shirt – size large, one (1) picnic wine carrier, one (1) mini cooler/BBQ set, and one (1) medium-sized cooler with speakers (collectively, the "Prize"). The Prize shall have no cash equivalent unless required by law and all prizes are non-transferable. No substitution will be made except as provided herein at the Sponsor's sole discretion. Sponsor reserves the right to substitute a prize for one of equal or greater value if the designated prize should become unavailable for any reason. The Prize has no cash value. Northland reserves the right to withdraw the Prize at any time if, in Northland's sole opinion, the Winner violates any of Northland's Terms and Conditions of Services (available at www.yournorthland.com).
8. **Notification.** Northland shall notify the Winner by email, using the email address provided by the entrant. In the event that Northland is unable to notify the Winner by the email address provided by the Winner, an alternate prize winner will be selected. As a condition of accepting the Prize, the Winner must sign a: (i) declaration of eligibility, (ii) liability release, where legal, and (iii) publicity release (collectively, the "Prize Documentation"). The Prize Documentation must be properly executed and returned to Northland within one (1) week of its receipt by the Winner. Failure to return the properly executed Prize Documentation as required will result in disqualification. In the event the Winner fails to properly complete and timely return the Prize Documentation, or the Prize Documentation is otherwise deemed, in Northland's sole and absolute discretion, to be ineligible, an alternate prize winner will be selected. The selection process will continue until a prize winner is determined.

9. **Termination of Sweepstakes.** If, in Northland's sole opinion, there is reason to terminate the Sweepstakes, such as suspicion or evidence of tampering or technological corruption of the Sweepstakes, or the security, integrity or proper play of the Sweepstakes is compromised in any way, Northland reserves the right to modify, suspend, and/or terminate the Sweepstakes and/or void any entries. ANY ATTEMPT TO UNDERMINE THE OPERATION OF THE SWEEPSTAKES IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, NORTHLAND RESERVES THE RIGHT TO SEEK DAMAGES AND OTHER REMEDIES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.
10. **Limitation of Liability.** The Released Parties are not responsible for incorrect or inaccurate transfer of entry information, human error or intervention, administration, technical error or malfunctions, lost/delayed data transmissions, omission, interruption, deletion, defect, line failures of any telephone network, computer equipment, software or any combination thereof, inability to access websites, damage to a user's computer system (hardware and software) due to participation in this Sweepstakes. Northland is not responsible for lost, late, incomplete, invalid, unintelligible or misdirected registrations, which will be disqualified. In the event of a dispute regarding the identity of the person claiming an entry, Northland shall, in Northland's sole and absolute discretion, make a determination as to the assignment of the entry. Entries become the property of Northland and will not be returned. Any attempted form of entry other than as described herein is void.
11. **Disputes.** Except where prohibited, the entrant agrees that: (1) any and all disputes, claims and causes of action arising out of or connected with this Sweepstakes or any Prize shall be resolved individually, without resort to any form of class action, and exclusively by the United States District Court for the Western District of Washington or the appropriate Washington state court located in King County, Washington; (2) any and all claims, judgments and awards shall be limited to actual out-of-pocket costs incurred, including costs associated with entering this Sweepstakes, but in no event attorneys' fees; and (3) under no circumstances will the entrant be permitted to obtain awards for, and the entrant hereby waives all rights to claim, indirect, punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and any and all rights to have damages multiplied or otherwise increased. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of the entrant and Sponsor in connection with the Sweepstakes, shall be governed by, and construed in accordance with, the laws of the State of Washington, without giving effect to any choice of law or conflict of law rules (whether of the State of Washington or any other jurisdiction), which would cause the application of the laws of any jurisdiction other than the State of Washington.
12. **Winner/Official Rules.** For the identity of the winner or a copy of these Official Rules, send a stamped, self-addressed envelope to Northland Communications Corporation, 2018 Subscriber Service Survey Sweepstakes, WINNERS -or -OFFICIAL RULES (please specify), 101 Stewart Street, Suite 700, Seattle WA, 98101. Official Rules are also available at www.yournorthland.com.
13. **Sponsor/Administrator.** The sponsor and administrator of this Sweepstakes is Northland Communications Corporation ("Sponsor" and "Administrator"), 101 Stewart Street, Suite 700, Seattle Washington, 98101.
14. **Entrant's Personal Information.** Information collected from the entrants is subject to Northland's Privacy Policy at http://www.yournorthland.com/legal/Privacy_Policy_031416.pdf.

The Sweepstakes are subject to all applicable federal, state and local laws and regulations and is void where prohibited or restricted.

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