



2012 EEO Public File Report
FOREST CITY – FCC EMPLOYMENT UNIT #5641

THIS REPORT COVERS OCTOBER 1, 2011 THROUGH SEPTEMBER 30, 2012.

Total Number of Full-Time Vacancies Filled During This Period: 4

Total Number of People Interviewed For Full-Time Vacancies During This Period: 13

FULL-TIME POSITIONS FILLED

#	Position Title	Number Hired	Recruitment Source of Successful Applicant(s)	Recruitment Source(s) Used to Fill the Vacancy <i>Please see attached Recruitment Resource List for recruitment source contact information.</i>	Number of Interviewees Referred by Each Recruitment Source	Total Number Interviewed
1	CSR	1	Walk-in	Daily Courier Newspaper Employment Security Comm. Shelby Shopper Walk-in	1 0 0 3	4
2	Marketing Coordinator	1	Daily Courier	Daily Courier Newspaper Rutherford Weekly Employment Security Commission Craigslis Employee Referral	2 0 0 0 0 1	3
3	Installer	2	Walk-in	Daily Courier Newspaper Rutherford Weekly Employment Security Commission Walk-in Employee Referral	2 0 0 3 1	6

SUPPLEMENTAL OUTREACH INITIATIVES

1. Training Programs: a) NOTC training program that enables unit personnel to acquire skills that could qualify them for higher level positions, b) CSR Certification Program that provides a means for customer service representatives to improve their product knowledge and customer service skills and improve their wage earnings and c) Education Assistance program that encourages employees to further job related skills and improve performance.

2. Participation in Internet and other programs designed to promote outreach: Positing on Featured Employer on WICT and NAMIC, Monster.com and local newspapers/local origination channel regarding Equal Opportunity commitment and policies.

RECRUITMENT RESOURCE LIST

Name of Recruitment Source	Address	Contact Person	Telephone Number	Entitled to Notification [Yes/No]	Total Number of Interviewee Referrals
Employment Security Commission	139 East Trade Street Forest City, NC 28043	T. Thomas	(282) 245-9841	No	0
Daily Courier Newspaper	601 Oak Street Forest City, NC 28043	Erica	(828) 245-6431	No	5
Shelby Shopper/Rutherford Weekly	369 Butler Rd. Forest City, NC 28043	Mike	(704) 484-1047	No	0
Craigslist	www.craigslist.org	n/a	n/a	No	0
Employee Referral		n/a	n/a	No	2
Walk-in		n/a	n/a	No	6