



2013 EEO Public File Report
 CORSICANA, TX – FCC EMPLOYMENT UNIT #1201

THIS REPORT COVERS OCTOBER 1, 2012 THROUGH SEPTEMBER 30, 2013.

Total Number of Full-Time Vacancies Filled During This Period: 16
Total Number of People Interviewed For Full-Time Vacancies During This Period: 170

FULL-TIME POSITIONS FILLED

#	Position Title	Number Hired	Recruitment Source of Successful Applicant(s)	Recruitment Source(s) Used to Fill the Vacancy <i>Please see attached Recruitment Resource List for recruitment source contact information.</i>	Number of Interviewees Referred by Each Recruitment Source	Total Number Interviewed
1	Technical Services Rep.	1	Corsicana Daily Sun	NAACP Navarro College LULAC Texas Workforce Commission BPWA Corsicana Daily Sun Referral Craigslist.org Monster.com	0 0 0 0 0 3 1 0 0	4
2	Customer Sales Rep.	1	Corsicana Daily Sun	NAACP Navarro College LULAC Texas Workforce Commission BPWA Corsicana Daily Sun	0 0 0 0 0 4	4
3	Customer Sales Rep.	1	Referral	NAACP Navarro College LULAC Texas Workforce Commission BPWA Corsicana Daily Sun Referral	0 0 0 0 0 2 1	3



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4	Installer	1	Corsicana Newspaper	NAACP Navarro College LULAC Texas Workforce Commission BPWA Corsicana Daily Sun Referral	0 0 0 0 0 2 1	3
5	Call Center Agent	3	Texas Workforce Commission Employee Referral Walk-In	NAACP Navarro College LULAC Texas Workforce Commission BPWA Walk-in Employee Referral	0 0 0 6 0 1 4	11
6	Call Center Agent	2	Walk-in Employee Referral	Northland Community Channel LULAC Texas Workforce Commission Navarro College BPWA Northland Communications Website Employee Referral Walk-in	0 0 2 0 0 0 9 5	16
7	Call Center Agent	1	Walk-in	LULAC Texas Workforce Commission Navarro College BPWA NAACP Walk-in Employee Referral	0 14 1 0 0 9 11	35



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8	Billing Center Assistant	1	Corsicana Daily Sun	Corsicana Daily Sun Northland Communications Website Craigslis NAACP Navarro College LULAC Texas Workforce Commission BPWA	1 0 0 0 0 1 0	2
9	Call Center Agent	1	Employee Referral	Northland Community Channel LULAC Texas Workforce Commission Navarro College BPWA Northland Communications Website Walk-in Employee Referral	0 0 2 0 0 0 13 14	29
10	Call Center Agent	1	Texas Workforce Commission	NAACP Navarro College LULAC Texas Workforce Commission BPWA Employee Referral Walk-in	0 0 0 6 0 5 1	12
11	Call Center Agent	1	Walk-in	LULAC Texas Workforce Commission Navarro College BPWA NAACP Walk-in Employee Referral	0 14 1 0 0 9 11	35



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12	Call Center Agent	1	Texas Workforce Commission	NAACP Navarro College Texas Workforce Commission BPWA Employee Referral Walk-in	0 0 8 0 6 1	15
13	Customer Sales Rep.	1	Top Notch Personnel	Top Notch Personnel	1	1

SUPPLEMENTAL RECRUITMENT INITIATIVES

1. Training Programs: a) NOTC training program that enables unit personnel to acquire skills that could qualify them for higher level positions, b) CUSTOMER SERVICE REP. Certification Program that provides a means for customer service representatives to improve their product knowledge and customer service skills and improve their wage earnings and c) Education Assistance program that encourages employees to further job related skills and improve performance.
2. Participation in Internet and other programs designed to promote outreach: Positioning on Featured Employer on WICT, NAMIC, Monster.com and local newspapers/local origination channel regarding Equal Opportunity commitment and policies.



RECRUITMENT RESOURCE LIST

Name of Recruitment Source	Address	Contact Person	Telephone Number	Entitled to Notification [Yes/No]	Total Number of Interviewee Referrals
NAACP	PO Box 1865 Corsicana, TX 75110	G.Burrel	903-872-2821	No	0
LULAC	2900 N. Hwy 22 Corsicana, TX 75110			No	0
Texas Workforce Commission	720 N Beaton Corsicana, TX 75110	L. Coleman C. White	(903) 874-8276	No	53
Corsicana Daily Sun	405 E. Collin St. Corsicana, TX 75110		(877) 670-3400	No	12
Navarro College Job Placement Center	3200 W. 7 th Ave. Corsicana, TX 75110			No	2
BPWA	3501 Northpark Corsicana, TX 75110			No	0
Craigslist.org	www.dallas.craigslist.org	n/a		No	0
Monster.com	www.monster.com	n/a		No	0
Top Notch Personnel	1023 W 2nd Ave Corsicana, TX 75110		(903) 872-4334	No	1
Employee Referral				n/a	60
Walk-In				n/a	39
Referral				n/a	3