



**2012 EEO Public File Report**  
**CORSICANA, TX – FCC EMPLOYMENT UNIT #1201**

**THIS REPORT COVERS OCTOBER 1, 2011 THROUGH SEPTEMBER 30, 2012.**

**Total Number of Full-Time Vacancies Filled During This Period: 19**

**Total Number of People Interviewed For Full-Time Vacancies During This Period: 80**

**FULL-TIME POSITIONS FILLED**

#	Position Title	Number Hired	Recruitment Source of Successful Applicant(s)	Recruitment Source(s) Used to Fill the Vacancy <i>Please see attached Recruitment Resource List for recruitment source contact information.</i>	Number of Interviewees Referred by Each Recruitment Source	Total Number Interviewed
1	Dispatcher	1	Corsicana Daily Sun	NAACP Navarro College LULAC Texas Workforce Comm. BPWA Corsicana Daily Sun Craigslist	0 0 0 0 0 1 4	5
2	Customer Service Manager	1	Corsicana Daily Sun	NAACP Navarro College Texas Workforce Comm. LULAC BPWA Corsicana Daily Sun Craigslist Internal Candidate	0 0 0 0 0 2 0 1	3
3	CSR	1	Corsicana Daily Sun	NAACP Navarro College Texas Workforce Commission LULAC BPWA Corsicana Daily Sun	0 0 0 0 0 9	9



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4	CSR	1	Corsicana Daily Sun	NAACP Navarro College Texas Workforce Commission LULAC BPWA Corsicana Daily Sun Unknown	0 0 0 0 0 2 1	3
5	Installer	1	Corsicana Daily Sun	NAACP Navarro College LULAC Texas Workforce Commission BPWA Corsicana Daily Sun Facebook	0 0 0 0 0 3 0	3
6	Installer	1	Walk-In	NAACP Navarro College Texas Workforce Commission LULAC BPWA Corsicana Daily Sun Walk-in/Word of Mouth	0 0 0 0 0 2 2	4
7	Call Center Agent	4	Employee Referral Texas Workforce Commission Internal Promotion	NAACP Navarro College LULAC Texas Workforce Comm. BPWA Craigslist.org Referral	0 0 0 17 0 0 1	18



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8	Call Center Agent	4	Employee Referral Texas Workforce Commission (x2) Navarro College	NAACP Navarro College LULAC Texas Workforce Comm. BPWA Employee Referral	0 1 0 12 0 3	16
9	Call Center Agent	1	Employee Referral	NAACP Navarro College LULAC Texas Workforce Comm. BPWA Employee Referral Walk-in	0 0 0 8 0 6 1	15
10	Call Center Supervisor	1	Internal Promotion	Internal Promotion	n/a	1
11	TSR	1	Internal Promotion	Internal Promotion	n/a	1
12	System Technician	1	Internal Promotion	Internal Promotion	n/a	1
13	Network Engineer	1	Internal Promotion	Internal Promotion	n/a	1

**SUPPLEMENTAL RECRUITMENT INITIATIVES**

1. Training Programs: a) NOTC training program that enables unit personnel to acquire skills that could qualify them for higher level positions, b) CSR Certification Program that provides a means for customer service representatives to improve their product knowledge and customer service skills and improve their wage earnings, c) Education Assistance program that encourages employees to further job related skills and improve performance and d) Video training reviewed by employment unit management regarding prevention of discrimination and harassment.



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2. Participation in Internet and other programs designed to promote outreach: Positioning on Featured Employer on WICT, NAMIC, Monster.com and local newspapers/local origination channel regarding Equal Opportunity commitment and policies.

**RECRUITMENT RESOURCE LIST**

Name of Recruitment Source	Address	Contact Person	Telephone Number	Entitled to Notification [Yes/No]	Total Number of Interviewee Referrals
NAACP	PO Box 1865 Corsicana, TX 75110	G.Burrel	903-872-2821	No	0
LULAC	2900 N. Hwy 22 Corsicana, TX 75110			No	0
Texas Workforce Commission	720 N Beaton Corsicana, TX 75110	L. Coleman C. White	(903) 874-8276	No	37
Corsicana Daily Sun	405 E. Collin St. Corsicana, TX 75110		(877) 670-3400	No	19
Navarro College Job Placement Center	3200 W. 7 <sup>th</sup> Ave. Corsicana, TX 75110			No	1
BPWA	3501 Northpark Corsicana, TX 75110			No	0
Craigslist.org	www.dallas.craigslist.org	n/a		No	4
Facebook	www.facebook.com			No	0
Unknown					1
Walk-in/Word of Mouth					3
Referral					10
Internal Candidate					5